

### Question 22

a) Advantage - Information is easily & quickly accessed & can be easily modified if wrong at any time.

Disadvantage - If computer system goes down, it will disrupt the running of the business greatly.

b) Storage & retrieval is ~~quite~~ improved. Access to all information is easily accessed by just typing in a patients name. All information is displayed in an organised manner so that any information needed can be seen.

The display of images may slow computer time but will be effective in the way that they are easily accessed &

~~help to explain the cause of~~ will help the doctor to a huge extent.

c) They would have different views of the data because of patient privacy. There is no need for the receptionist to know of the patients ~~health~~ health issues, they only need the name, contact number etc, in order to book an

appointment, where as the doctor needs all medical  
records of each visit to the centre.