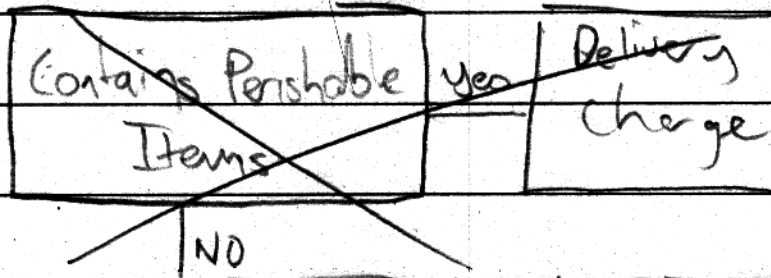


a)



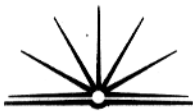
	Yes	NO	> 10km	≤ 10km	estimated > 100km	Delivery Charge
Contains Perishable Items	✓		NA	N/A	NA	NA
Delivery Distance						
Order Value						
Delivery Charge						

b) Without User documentation the process would be slower, having to find out if they live more than 10km away etc.

c) Ethical Issues - Customer Privacy Eg - Credit Card details

- Where that particular customer lives - Address

• Implement a password system for each online



BOARD OF STUDIES
NEW SOUTH WALES

user so that no-one else can access their account. Make sure that only legitimate customers with full credit card details can access the site.