



a)

Condi

contains
perishable
items

Action	Condition	If delivery charge applies	
		Yes	No
	Contains Perishable item	✓	x
	Delivery distance > 10km and order value over one hundred dollars	x	✓
	Delivery distance > 10km and order value less than one hundred dollars	✓	x
	Less than 10 Km for delivery	x	✓

b) ^{User} documentation of online store development allow project plan existing system to already to be 'up to date' for identifying the existing system (less cost / time required) Also if the job of online update is taken over (outsource) the the company has less work to explain (do).

Users need to understand how to use the online service which the supermarket is offering. By providing user documentation for customer to use ~~that~~ than it make the online service more user friendly for user. It ^{also} allow helps the customer to 'navigate' and ~~the~~ utilise the web site efficiently. It may also identify a new tool which is ~~available~~ available to user, yet ^{more so} ~~they are~~ ~~unfamiliar~~ to how to use it.

Social

c) Employee security of personal data.

This could be stored on a ~~£~~ remote computer.

Or fire wall protection / other safety precautions which will prevent employee information being ~~an~~ unauthorised.

Changing nature of work. Training employee to be able to use the internet without any hassle.

Ethical

The company is not required to reveal all information on the internet (information privacy act)

Accuracy of data of the web site needs to be correct to ensure user are not misled.