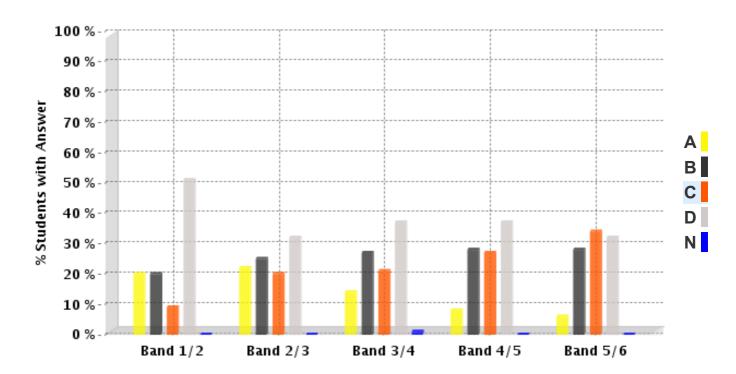
Question 4

A DVD store maintains a customer database. Each new customer is asked to complete a form by providing his or her contact details, including address, phone numbers and email contact. Each time a customer borrows a DVD the customer is asked to confirm his or her address details only, and updates are made as needed.

Which statement about the quality of this data is true?

- **A** × The data quality is good because the data stored is always up to date.
- **B** × The data quality is good because the data stored is constantly revised.
- The data quality is poor because much of the data could be out of date and there is no way of checking.
- The data quality is poor because there are no verification procedures in place to ensure it is accurate.

HSC Statistics on this Question:



Band 1/2 Band 2/3 Band 3/4 Band 4/5 Band 5/6

A 20%	22%	14%	8%	6%	
B 20%	25%	27%	28%	28%	
C 9%	20%	21%	27%	34%	
D 51%	32%	37%	37%	32%	
N 0%	0%	1%	0%	0%	

The table and graph show, for the groups of students whose marks in the examination corresponded to the

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borderline between two bands, what percentages of each group selected the responses A, B, C and D. N is used to identify: No valid response.