

Question 21:

a) the creation of a gantt chart. A gantt chart shows the tasks that need to be completed and the time frame in which each task must be completed, they are important in ensuring that the project is developed on time.

the creation of a task allocation table. This specifies which members of the team are responsible for the different tasks when completing the software development project. It is important as each member of the project is able to understand what is required of them.

b) One may be to allow the employees to have a say in the software development project. Their insight would not only make the employees feel more involved but it may also lead to newer and better ideas being presented to the project team.

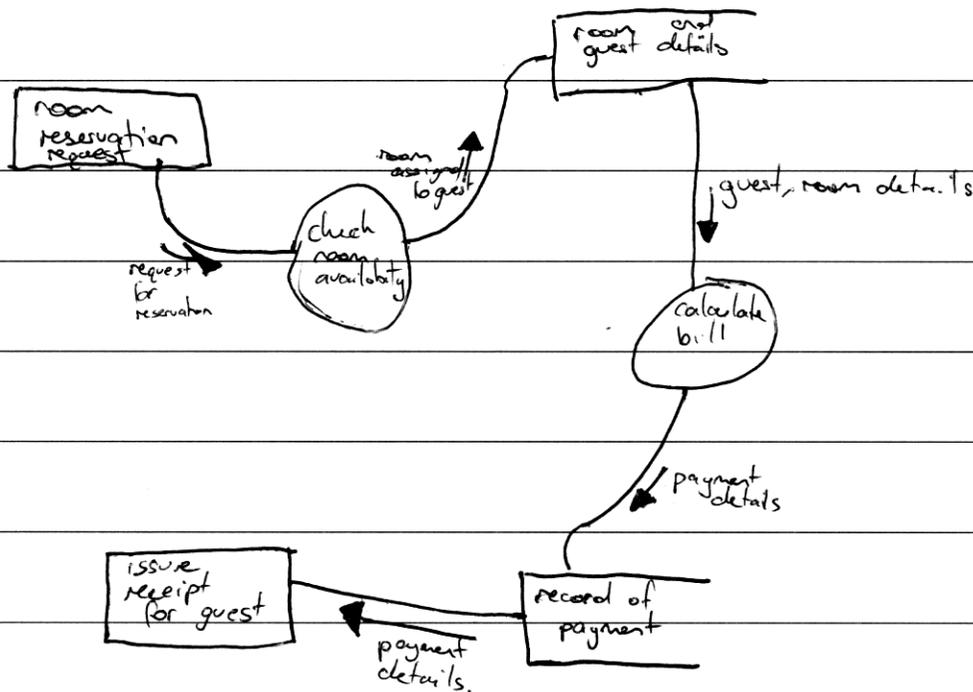
Another strategy may be to conduct an operational feasibility study. This will allow the project team to determine whether employees will be



able to adapt to their new roles and will also look at the effects the project will have on employees.

c) i)

ii)



iii) The motel employees will be able to describe aspects of the present motel operations that are inefficient or unnecessary.