



Question 27

Step 1 when arrived on site let the customer know you are there & will shortly be starting work.

Step 2 Ask questions about the loss of supply eg: how long ago & were there any sparks.

Step 3 check main switch board, power point, & lights for an visual damage.

Step 4 Make sure that all power to where your area working is turned off.

Step 5 test & tag.

Step 6. find fault

Step 7. tell customer you have located the supply issue & explain to them.

Step 8 commence work to fix supply issue

Step 9 retest to see if supply issue is resolved

Step 10 tell customer you are about.



to turn power back on to the
area you've been working

step 11 make sure every thing is working
fine

step 12 clean up & thank customer for
their ~~visit~~ time.